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Exam : 920-115

Title : Communication Server 2100
SE08/SE09 Support Specialist

Vendors : Nortel

Version : DEMO

NO.1 Which slots on the front and rear of the SAM21 shelf provisioned with a CS 2100 Compact have predefined purposes?

- A. front slots 7, 8, 9, 10; rear slots 15, 16
- B. front slots 7, 8, 9, 10; rear slots 7, 8, 9, 10
- C. front slots 7, 8, 9, 10, 15, 16; rear slots 7, 8, 9, 10
- D. front slots 7, 8, 9, 10; rear slots 7, 8, 9, 10, 15, 16

Answer: D

NO.2 Once a new call path has been established between two separate Integrated Access Devices (IADs), which logical path will all voice packets follow?

- A. IAD, IP network, IAD
- B. IAD, IP network, CS LAN, IP network, IAD
- C. IAD, IP network, CS LAN, GWC, CS LAN, GWC, IP network, IAD
- D. IAD, IP network, CS LAN, GWC, GWC, CS, LAN, IP network, IAD

Answer:A

NO.3 A customer is planning to install a Greenfield CS 2100 Compact Server solution. Which hardware component for the Call Agent component is necessary for this deployment?

- A. a Mediatrix 1124
- B. a STORM SAM-XTS server unit
- C. an AudioCodes Mediant Gateway
- D. a Motorola MCPN Single Board Computer (SBC)

Answer: D

NO.4 A customer needs to access the Application Launch Point for the SAM21 Element Manager. When launching a web browser to the following link: http://<host>, what should be input for <host>?

- A. the SAM21 Network Element
- B. the IP address of the Mate Controller
- C. the IP address of the SAM21 Element Manager
- D. the name or IP address of the CS 2000 Management Tools Server

Answer: D

NO.5 Which tool is required for the Product Computing Module Load (PCL) patching in a CS 2100 Compact

Server?

- A. FTP Client
- B. Call Agent Manager
- C. Patch Download Utility
- D. Post Release Software Manager (PRSM)

Answer: D

NO.6 The shelf controller card in slot 7 is currently active, yet it requires routine diagnostics to be performed.

How do you run the diagnostic routine?

- A. Lock shelf card 7, run diagnostics.
- B. Unlock Shelf card 7, run diagnostics.
- C. SWACT, lock shelf card 7, run diagnostics.
- D. SWACT, unlock shelf card 7, run diagnostics.

Answer: C

NO.7 A customer has just installed a CS 2100 solution, but they do not understand the function of the

Real-time Transport Protocol (RTP). For which purpose is the RTP used within a CS 2100 solution?

- A. to transport time sensitive data streams
- B. to provide translations and routing for an IP network
- C. to transport data over a Time Division Multiplexing (TDM) network
- D. to translate Time Division Multiplexing (TDM) data streams before routing

Answer:A

NO.8 A customer needs to apply a patch for a CS 2100 Compact Server. From a Network Patch Manager

(NPM) interface, which window provides this functionality?

- A. Files window
- B. Status window
- C. Applications window
- D. Maintenance window

Answer: D

NO.9 A customer is installing a CS 2100 and wants to insure they are installing the cards properly. Which

three cards are minimally required on CS 2100 SAM21 shelves? (Choose three.)

- A. bridge cards
- B. gateway modules
- C. transition modules
- D. Gateway Controller (GWC) cards
- E. hot swappable controller system cards

Answer:ACE

NO.10 Which client manager does the Succession Element and Sub-element Management 7 (SESM)

/CS2100 Management Tools system support?

- A. DSP Manager
- B. STORM Manager
- C. OTM 2.2 Interface
- D. SAM21 Element Manager

Answer: D